

Health, Hygiene and Safety Policy

December 2006

Protecting the health and safety of Veolia Environmental Services employees is a major, permanent focus, a basic company value. **All employees, whether of Veolia Environmental Services or an outside company, must be able to work in complete safety.**

Our safety initiatives of the last several years have improved safety performance and brought about the first changes in our behavior.

However, I expect us to **continue moving forward**, and with that in mind, our next areas of focus will be as follows:

- ▶ **Secure management's absolute, tangible commitment to safety** by deploying a formal, structured, monitored continuous improvement process, yielding measurable results.
- ▶ **Instill a culture of safety** through a participatory, educational approach involving all Veolia Environmental Services employees.
- ▶ **Assess the risks** involved in our activities systematically and act on what we learn by defining effective ways to improve performance, designed to prevent and control risks.
- ▶ **Reinforce training tailored to the specific requirements of each work station**, by improving our knowledge of risks and how to prevent them.

Improving our safety performance will require **real changes in behavior** and will only produce tangible, lasting results if safety is viewed as a **test of our professionalism** and an **integral part** of our work process.

I am counting on you to make sure that everyone practices **model safety behavior** and is involved, as a stakeholder, in deploying our health, hygiene and safety policy.

I will personally monitor the implementation of our safety policy, which I will not allow to be compromised in any way.



Denis GASQUET

CEO, Veolia Environmental Services
Executive Vice President, Veolia Environnement

